



In-house qualifications

At CIH our goal is simple... to provide everyone involved in housing with the advice, support and knowledge they need to be brilliant. We exist to maximise the contribution that housing professionals make to the wellbeing of communities and our work is driven by a passionate belief that our contribution as housing professionals is vital to making communities great places to live and work.

Learn with us

We want to create extraordinary people through professional learning and continuous development. We work with world class experts to design and deliver a comprehensive range of accredited qualifications at all levels and across a wide range of areas from leadership to building maintenance.

Every year over 15,000 people learn with us, attending one of 150 courses and there are currently 2000 students gaining qualifications with us.

Why learn?

For organisations, encouraging your employees to learn can improve motivation and performance to help ensure you are delivering excellent services for your residents. Learning with CIH will help your staff to stay up to date with the latest issues faced by the sector, as well as providing them with practical techniques to help them tackle the issues they face day to day and ultimately, help them to do their jobs brilliantly.

Why choose accredited training?

Traditional one day training courses will tackle a specific need but an accredited qualification will allow a breadth of learning which is not achievable in a one day course. As these programmes are assessed it gives students the chance to step back from their day to day work, reflect on issues and develop new perspectives.

If your organisation already runs an in house training programme, why not let CIH explore the opportunities to accredit the courses you deliver? Your staff will gain from having a CIH recognised qualification.

We understand how busy your employees are

The CIH Awarding Body allows a great deal of flexibility in the way its qualifications are delivered. We use this flexible course structure to develop a delivery which enables our customers to benefit from a unique learning experience which isn't available anywhere else in the sector.

Many of our courses can also be delivered in bite-sized chunks – when it will suit your employees and your organisation. Units are flexible and each carry a specific number of credits, allowing learners to build their qualification in small steps.

In-house delivery of CIH accredited qualifications

Our expertise and flexible programmes mean that we can deliver bespoke solutions in-house for your organisation. Any of our programmes can be delivered at your premises, maximising the learning of your employees and minimising the need for expensive time away from the office.

CIH is England's leading provider of FE level housing qualifications. We can support large scale programmes of qualifications with our unique understanding of the needs of housing practitioners, unrivalled policy and practice support and opportunities for students to network with professionals working at every level in housing.

CIH is recognised for its role in promoting and protecting professional standards in the housing sector, so by working with us to deliver qualifications, you will make a clear statement of commitment to both your employees and to commissioning organisations.

The advantages

Choosing CIH to come to your organisation to deliver an accredited programme is the first step towards equipping your employees with the skills and expert knowledge they need to be better housing professionals. Other advantages of in-house qualifications from CIH include:

- Reduced time away from the office
- No travelling expenses incurred by employees
- A tailored, bespoke programme geared towards your organisation's exact needs
- The assurance that the staff completing the programme will have achieved a consistent level of learning
- The chance for your staff to integrate and share best practice between departments
- A wide range of flexible courses suitable for staff at all stages of their career
- Helpful and professional administrative support from the CIH Learning team
- The opportunity to have additional in house training days to supplement and compliment the learning completed on the qualification
- Advice on further learning and development opportunities suitable for your organisation.

The qualifications


Level 2 qualifications

Comparable to NVQ Level 2 or GCSE

– Aimed at people new to the housing sector or considering a career in housing

- CIH Level 2 Certificate in Housing Practice (QCF)
- CIH Level 2 Certificate in Housing Maintenance
- CIH Level 2 Award in Community Action in Housing

Entry criteria: Students will need a basic grasp of IT in order to fulfil the learning outcomes



Our courses can be delivered in bite sized chunks – when it will suit your employees and organisation.

Level 3 qualifications

Comparable to NVQ Level 3 or A Level

– Aimed at people working in housing or active residents

- CIH Level 3 Award in Housing Practice (QCF)
- CIH Level 3 Certificate in Housing Practice (QCF)
- CIH Level 3 Certificate in Housing Maintenance
- CIH Level 3 Certificate in Telecare Services (QCF)
- CIH Level 3 Certificate in Resident Participation (QCF)
- CIH Level 3 Award in Community Action in Housing (QCF)
- CIH Level 3 Award in Resident Scrutiny (QCF)
- CIH Level 3 Award in Governance in Housing (QCF)

Entry criteria: Students must be working in housing or a related field with 4 GCSE passes at C or above or an equivalent qualification

Alternatively, students may be admitted without the normal entry requirements or formal educational qualifications but will need to produce evidence of experience and appropriate study skills e.g. ability to complete written assignments

Level 4 qualifications

Comparable to HNC or first year of a degree

– Aimed at people aspiring to or working at supervisory or management level in housing

- CIH Level 4 Certificate in Housing Practice (QCF)
- CIH Level 4 Diploma in Housing
- CIH Level 4 Certificate for the Housing Profession
- CIH Level 4 Certificate in Housing Maintenance Management
- CIH Level 4 Diploma in Housing Development
- CIH Level 4 Diploma in Housing Maintenance and Asset Management

Entry criteria: Students need a BTEC National Level Qualification or at least 2 A levels and the standard equivalent and 3 GCSE's at Grade C or above or a relevant access programme of a Level 3 qualification or equivalent. Students should also be working in housing or a related field. For alternative entry requirements please contact the team on 024 7685 1772.

We also offer professional qualifications such as the MSc Housing Studies through our Distance Learning Centre.



Enquiry form

For more information on any of the qualifications overleaf please complete the enquiry form below.

Correspondence details

Name

Job title

Organisation

Address

.....

.....

Postcode

Tel

Email

Course 1

Course 2

Course 3

Please post or fax this form to Chartered Institute of Housing, Training Department,
Octavia House, Westwood Business Park, Coventry CV4 8JP.

Telephone: 024 7685 1772 Fax: 024 7669 4209 Email: in.house@cih.org



